All about fake emails, fake calls and messages

Scammers are **people** that **steal** from **others**. **Scammers use fake** phone **calls**, **messages**, or **emails** to **steal** from **people**.

The phone **calls**, **messages** or **emails** can **look like** they are **from** your **bank** or **from other well-known places.**

The **fake messages**, **emails** or phone **calls** can **look** very **real** to **trick people** into **giving** important **details like** their **passwords** or **bank card numbers**.

For example, **scammers send** a **fake message saying** that you **need** to **pay** for your **parcel** to be **delivered**. You **paid because** the **message looked real**.

Giving a **scammer** your **information** or **money because** of a **fake call**, **message** or **email** is called a **phishing attack**.

This **Easy Read** will **tell** you **some ways** to to **stay safe** from **scammers** and **phishing attacks**.

Staying safe from fake emails

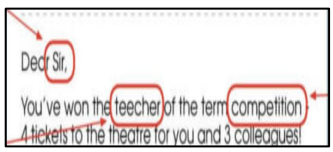
When you **get** an **email** from your **bank asking** for your **details** or to **pay something**, it is always **best** to **be careful**.

Sometimes **fake emails** can **have** a **phone number** for you to call. This **number can be fake**.

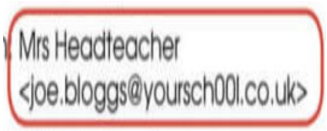
It is **better** to **find** your **bank number** on **Google** and **call** the **real number** to **check** if the **email** is **real**.

Ways to spot fake emails

Look at the **email address**. **Fake emails** will have **strange-looking email** addresses.



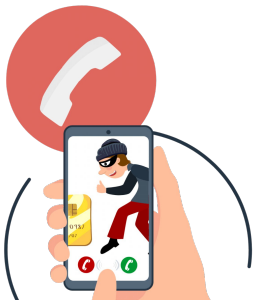
Some fake email addresses might **have misspellings** or extra characters.



For **example**, an **email** from **Paypal** that **looks strange** like "supp0rt@paypal.com". This email has the number "0" instead of the letter "o".

Many times, **fake emails start** without your name. For example **with** "**Dear customer**" or "**Dear user**"

Staying safe from fake phone calls and messages



Do not answer phone calls from **strange numbers** that you are **not expecting**.

Sometimes, your **phone** will **tell you** that the **phone call** is **from** a **scammer**, with a **message** that **says** '**suspected scam**'. Please **do not answer these** phone **calls**.

When you **get** a phone **call** from a **strange** number, you can **search** the **number** on **Google**.

Searching a **strange** phone **number** can **help** you **see** when the **number** is **from** a **scammer**.

There is a **website called** "**who called me?**" that **lets people check** if a **phone number** is **real or** a **scam.**

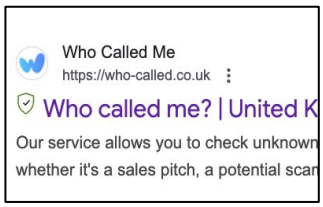
Just type the **website address** on the **searching** bar. The **website is**: www.who-called.co.uk

The Include Project - Registered Charity No: 1177785

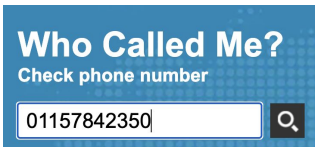
How to check phone numbers online

1- **Open google**

2- **Type** "who called me?"



3- **Click on the "who called me" page**



4- **Type** the **number** on the **page** and **press enter**

5- **See what** the **page says about** the phone **number**.

When it says **"Negative"** in **red**, that means the **call** could **be from** a **scam number**.

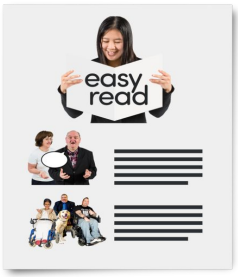
Always ask someone you **trust** for **help when** you are **not sure** about something!

Now you know a lot more about phishing attacks - fake messages, fake emails and fake phone calls.
Do you **want** to **join us** and learn more about Makaton and inclusive communication?

Just email info@include.org or **connect** on **social media.**

You **can** also **call** us **on 07918470190**.

To **learn more** about the **ways helping others helps you**, **read this Easy Read here.**



You can also learn more about **Include's Champions group** here **and** all **about Stroll and Sign here**.

Find these Easy Reads and **others** on **our website** at www.include.org.